



QNE KNOWLEDGE BASE



HOW TO RESOLVE 'CONVERSION FAILED WHEN CONVERTING DATE AND/OR TIME FROM CHARACTER STRING' IN QNE PAYROLL

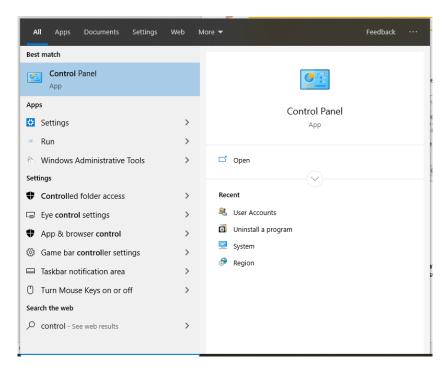
Problem Scenario:

During system navigation, user encounter the error below



Resolution(s):

Go to Start > Control Panel

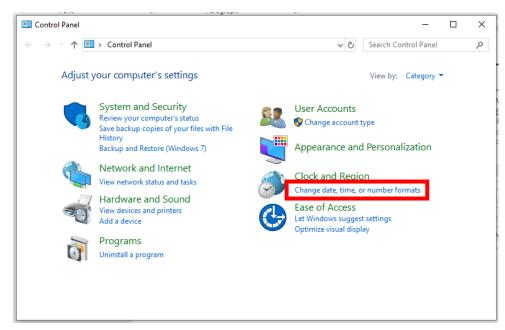




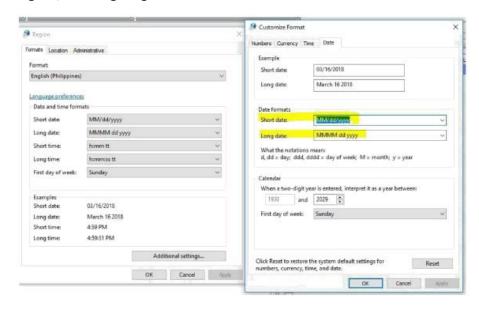


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Go to Change date, time, or number formats



Change date format to the MM/dd/yyyy for Short date and MMMM/dd/yyyy for Long date then Apply. Try to logout, then login again.



NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://qnesupportph.freshdesk.com

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