

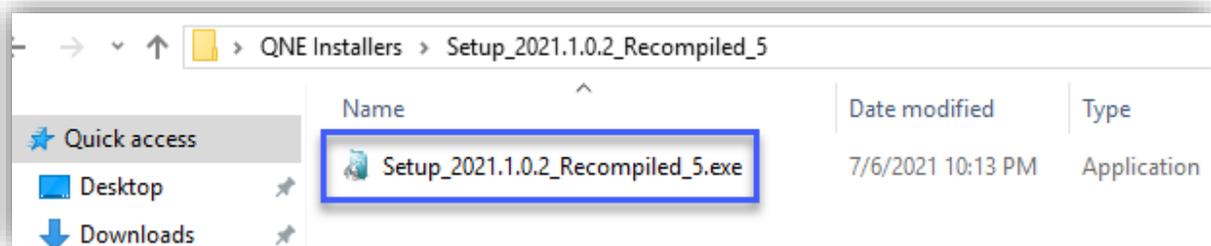


How to Perform System Update in Server

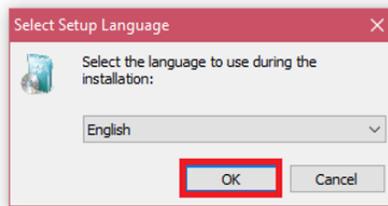
Procedure:

STEP 1: Browse to the folder where you have saved the System Updater and double-click the Setup file (e.g. *Setup_2021.1.0.2_Recompiled 5.exe*).

Note: If you don't have the Updater yet for the latest version, please request from us.



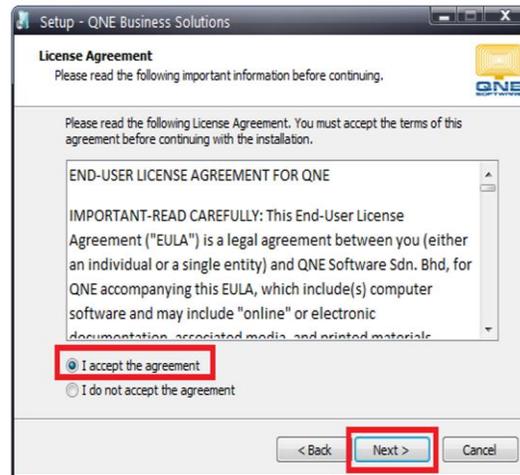
QNE Setup will prompt > Click **OK**.



Click **Next**.

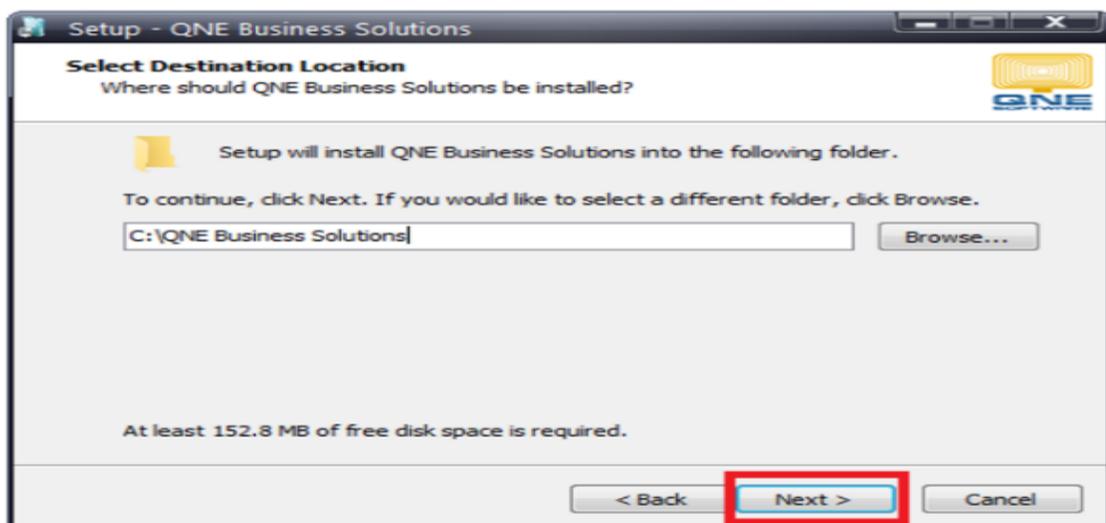


Choose **I accept the agreement** > Click **Next**.

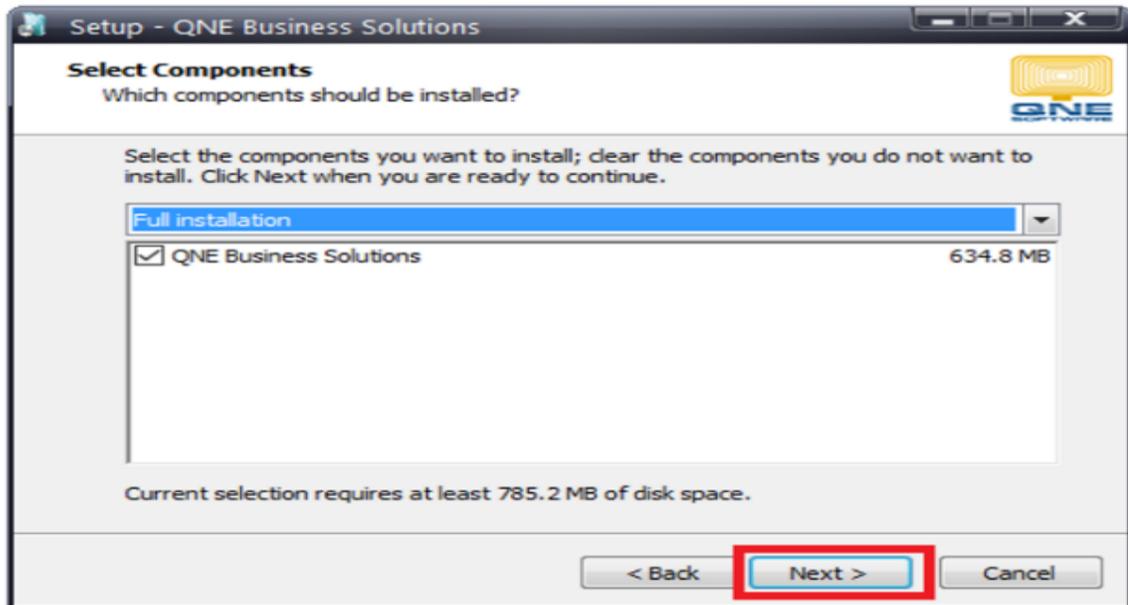


By default, the update will be installed in the following folder. If your QNE system has been installed in a different folder, click the Browse button and select the folder.

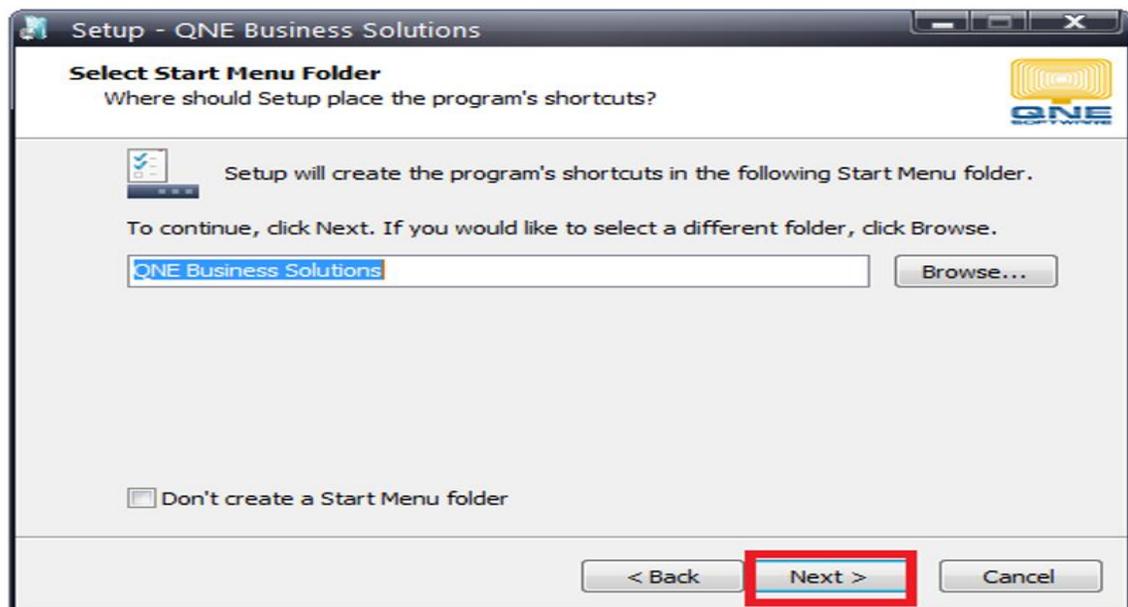
Click **Next**.



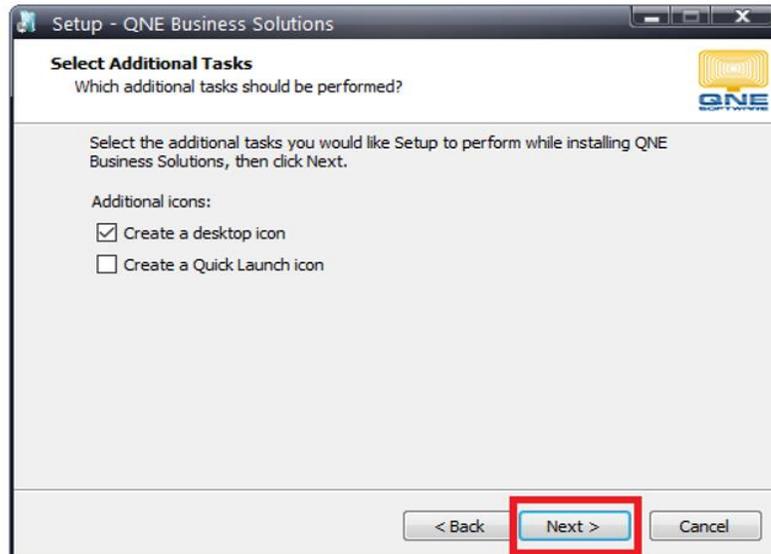
Tick QNE Business Solutions only and click **Next**.



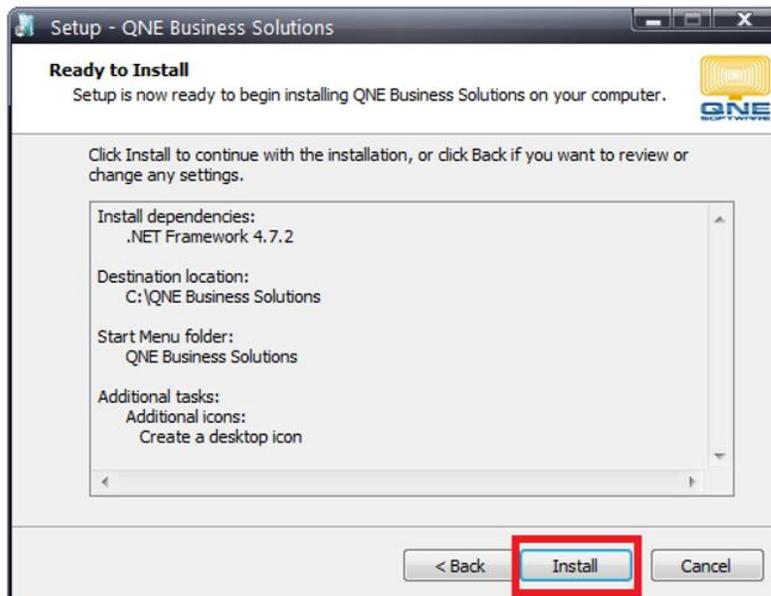
Click **Next**.



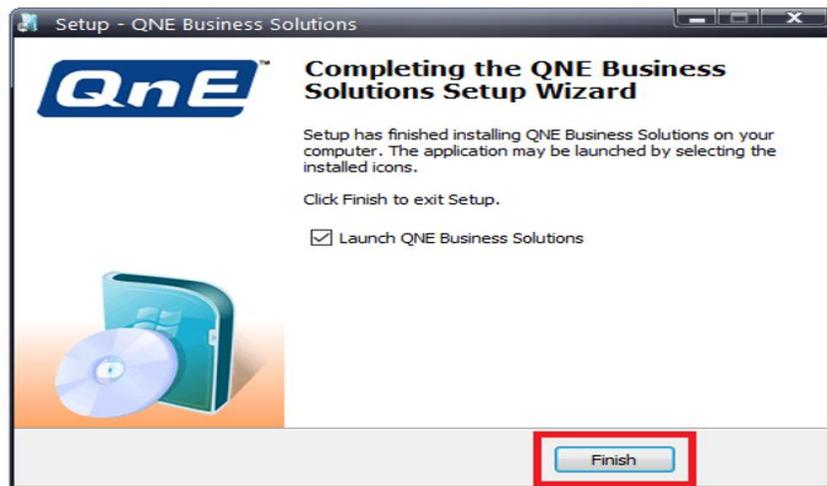
Click **Next**.



Click **Install**.



Once completed > Click **Finish**.



STEP 2: Database Upgrade (one database at a time)

Before proceeding with the Database upgrade:

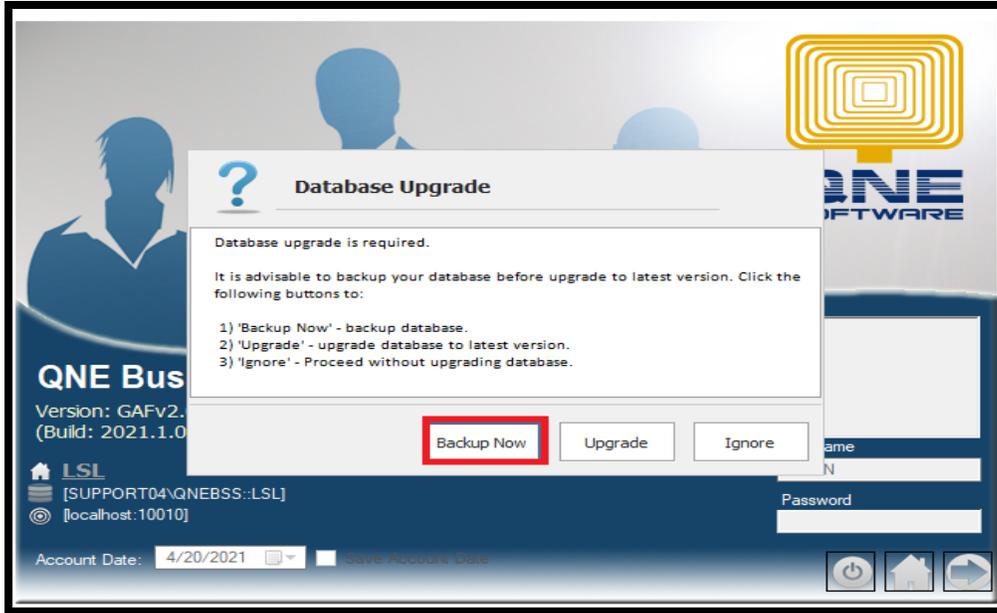
1. All Users must be logged out of QNE system.
2. Check System Build and it must be the same as your updaters .exe file (e.g. 2021.1.0.2).

Log in to the database.

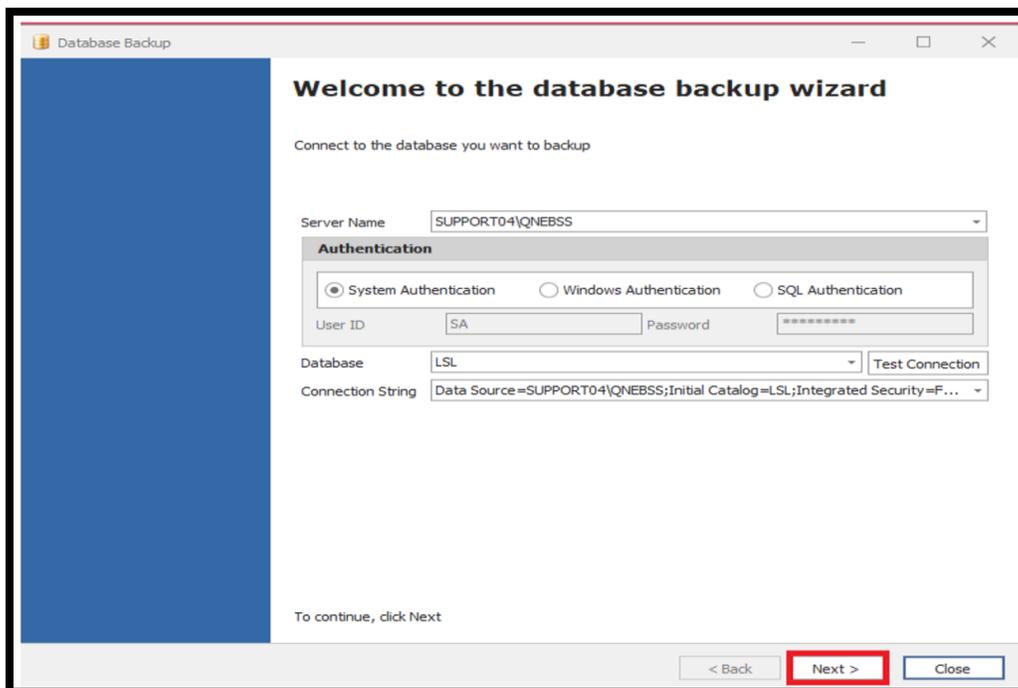


Database Upgrade will prompt, Click **Backup Now** (recommended).

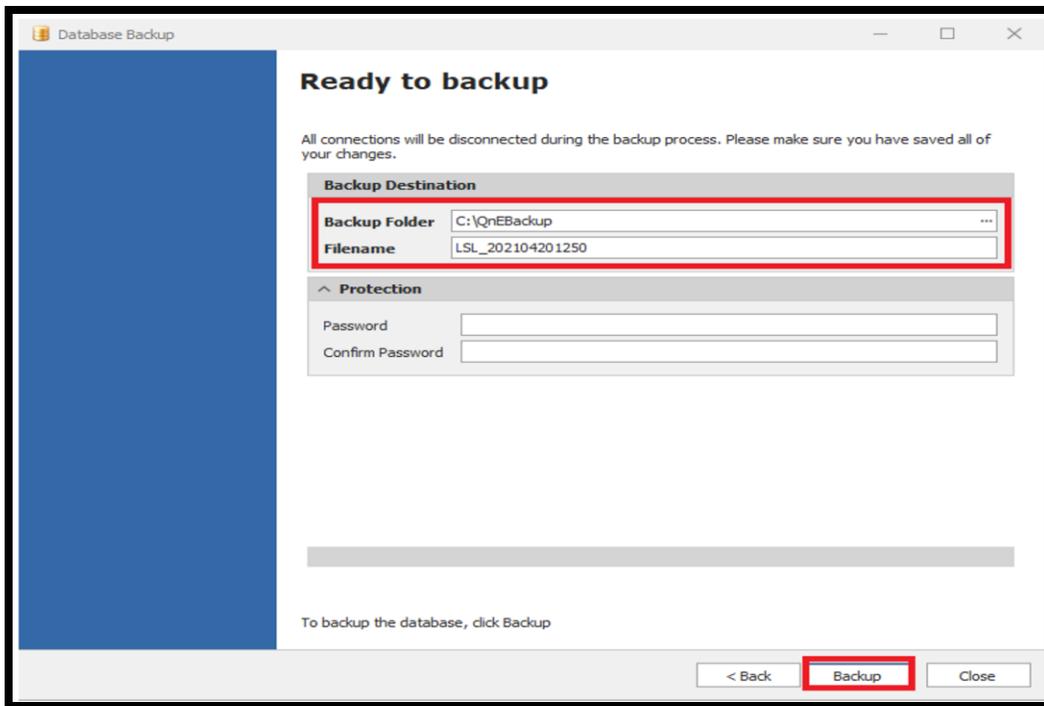
If your database(s) is hosted on QNE Cloud, skip the backup and click **Upgrade**.



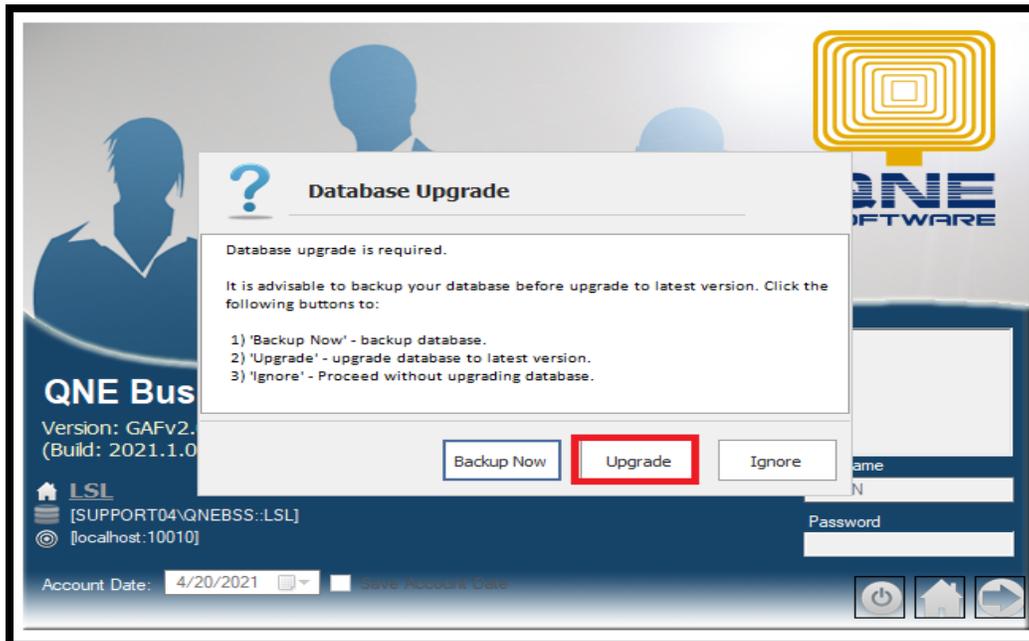
In the Database Backup Wizard, click **Next**.



Type the folder path or browse to the folder where you want to save the backup, click **Backup**.

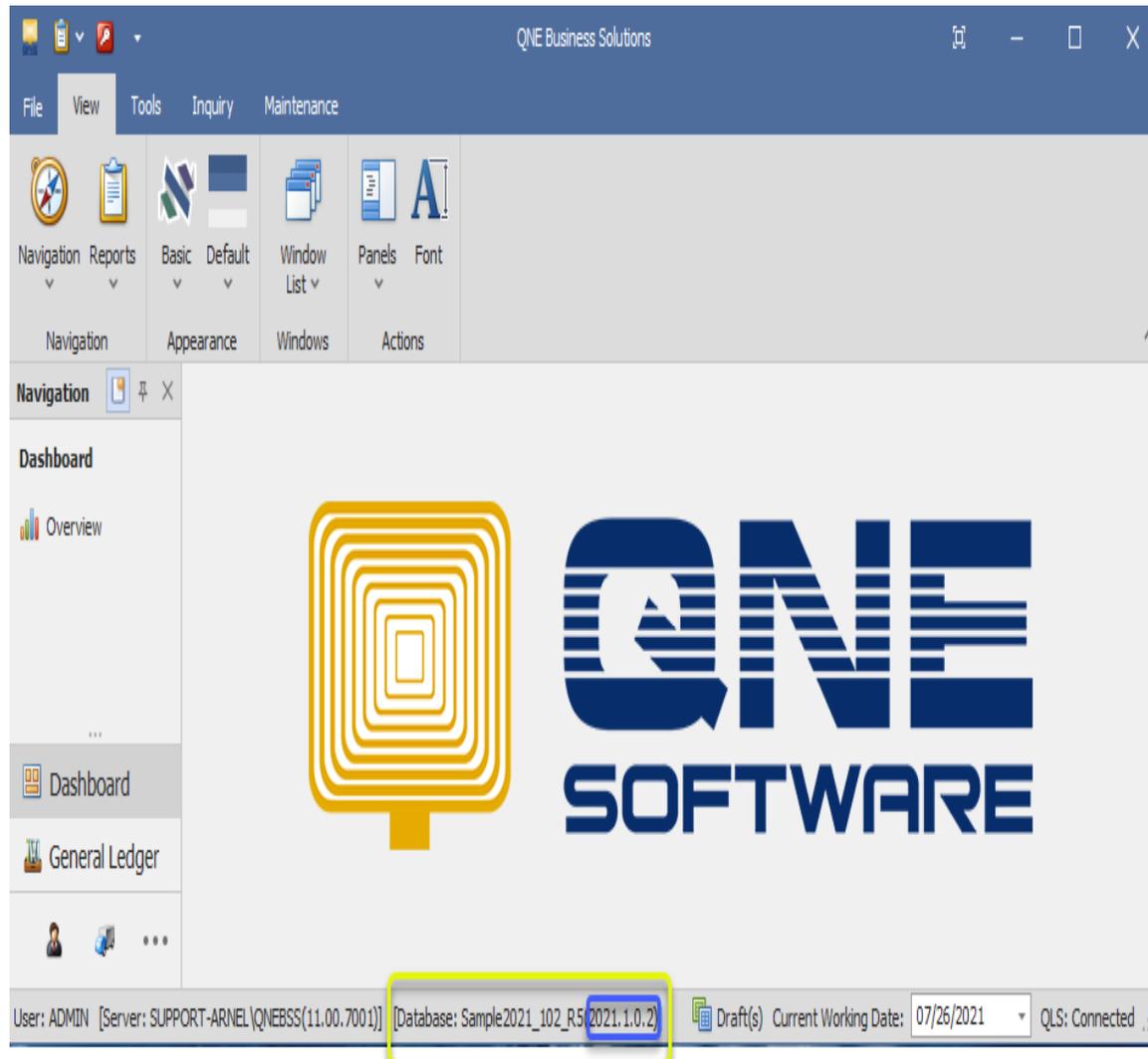


Once database backup is done, proceed with the **Upgrade**.



Once database upgrade is finished, it will proceed with logging you in to the database.

Database version must be the same with Build version.

**NOTE:**

Should you need further assistance on this please send us an email to support@qne.com.ph or you may log a ticket via [qnesupportph.freshdesk.com](https://www.facebook.com/QnEPH)