

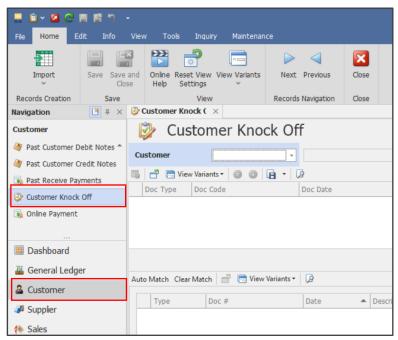


How to Edit in Customer Knock Off and in Supplier Knock Off

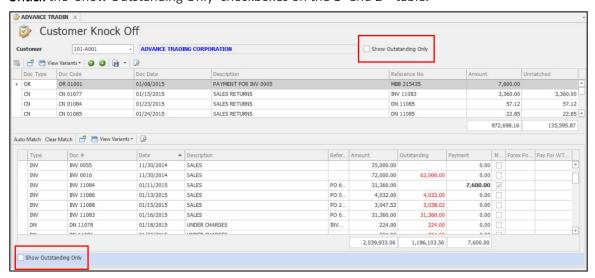
In Customer Knock Off and Supplier Knock Off, once the transaction has been fully matched, that transaction will be concealed. To revert this, please follow the steps below.

Customer Knock Off

1. Go to Customer Knock Off



2. **Untick** the 'Show Outstanding Only' checkboxes on the 1st and 2nd table.



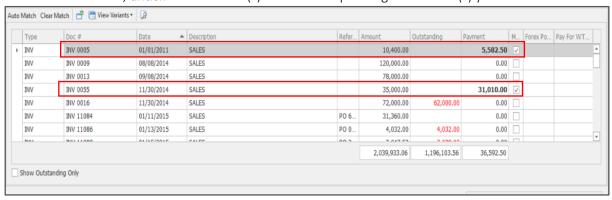




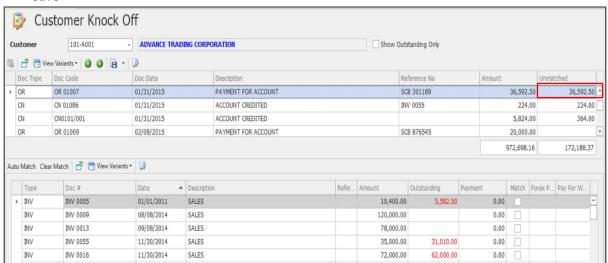
3. On the first table, click to select the transaction or amount you want to unmatch.



4. On the second table, **untick** the checkbox(s) of the corresponding transaction(s) you want to unmatch.



5. Click Save. The unmatched amount will be refreshed.



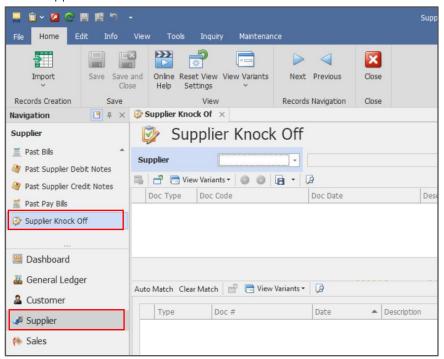




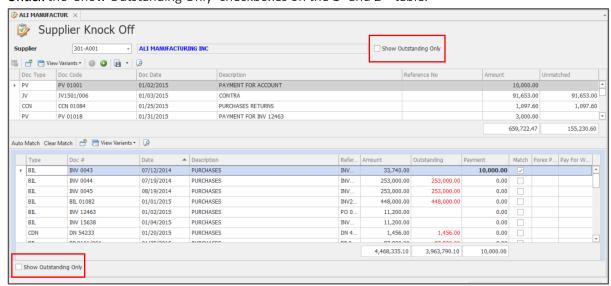
QNE KNOWLEDGE BASE

Supplier Knock Off

1. Go to Supplier Knock Off.



2. **Untick** the 'Show Outstanding Only' checkboxes on the 1st and 2nd table.



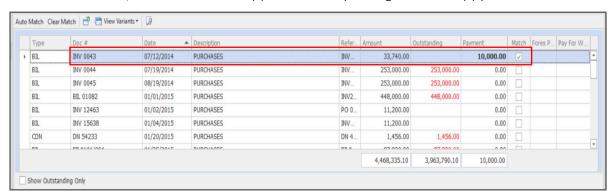


QNE KNOWLEDGE BASE

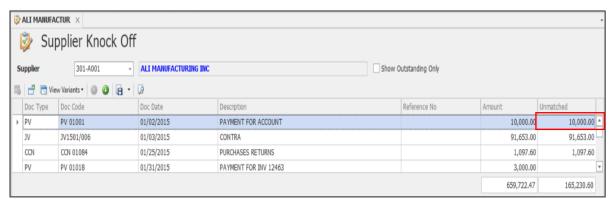
3. On the first table, click to select the transaction or amount you want to unmatch.



4. On the second table, untick the checkbox(s) of the corresponding transaction(s) you want to unmatch.



5. Click **Save**. The unmatched amount will be refreshed.





For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://support.gne.com.ph