

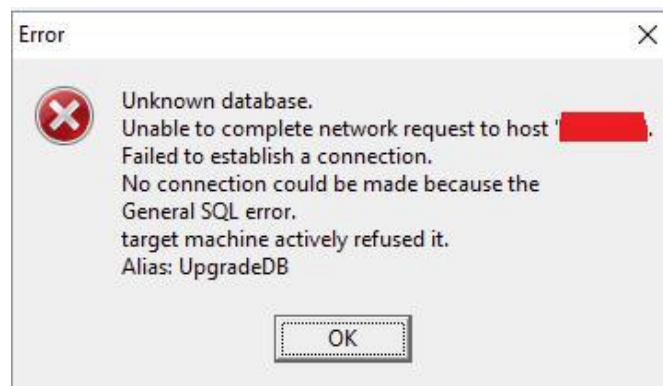


FIREBIRD SERVER MISSING AFTER WINDOWS UPDATE

Problem Scenario:

After Windows Update, you may not be able to see Firebird in the list of Programs installed. Programs get removed due to compatibility and security problems. Windows might remove it during the update to keep everything run smoothly.

If Firebird Server was removed, below error will prompt:



Resolution:

Re-installation of Firebird or Re-installation of QNE System.

Installers:

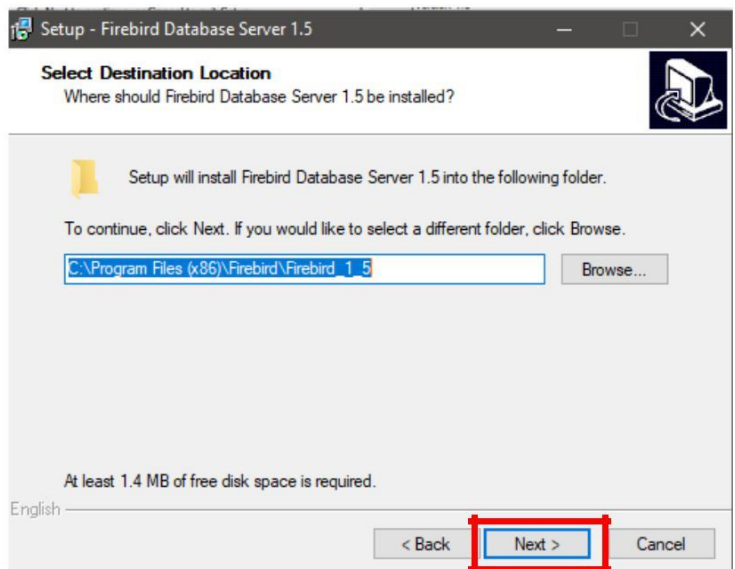
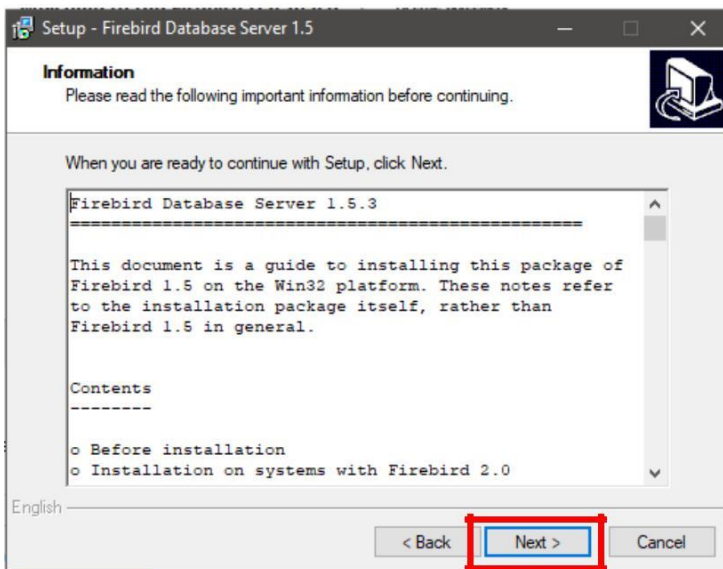
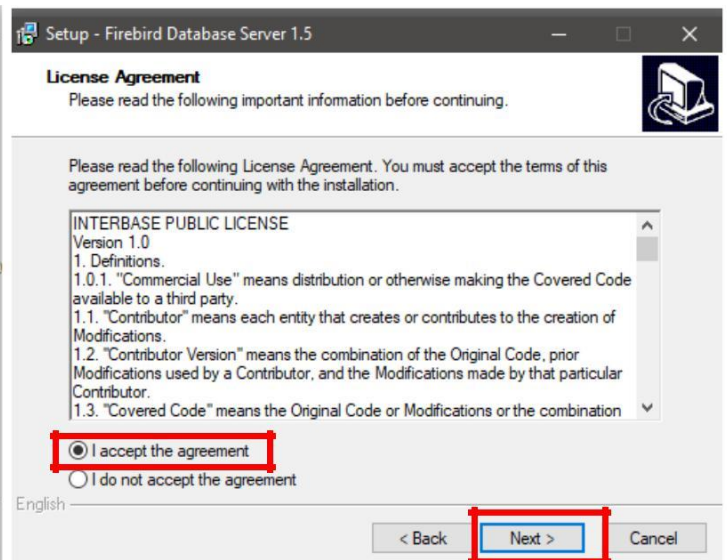
Firebird: https://drive.google.com/open?id=1H35wgWgKji13YDqJ0I9_VSjVEE4tmIWF
QnE Security: https://drive.google.com/open?id=1gsCivxWyKiOi9_tbSfko7YVGLH5sHI8I

Step 1 - Reinstall Firebird Setup

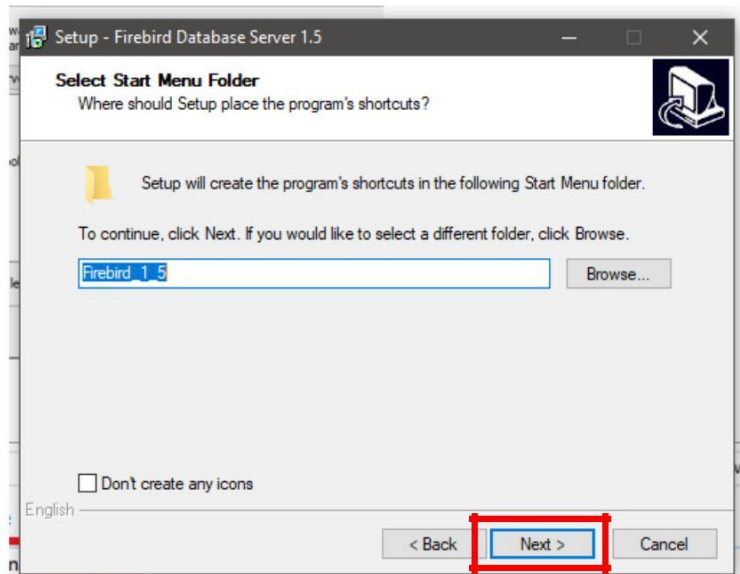
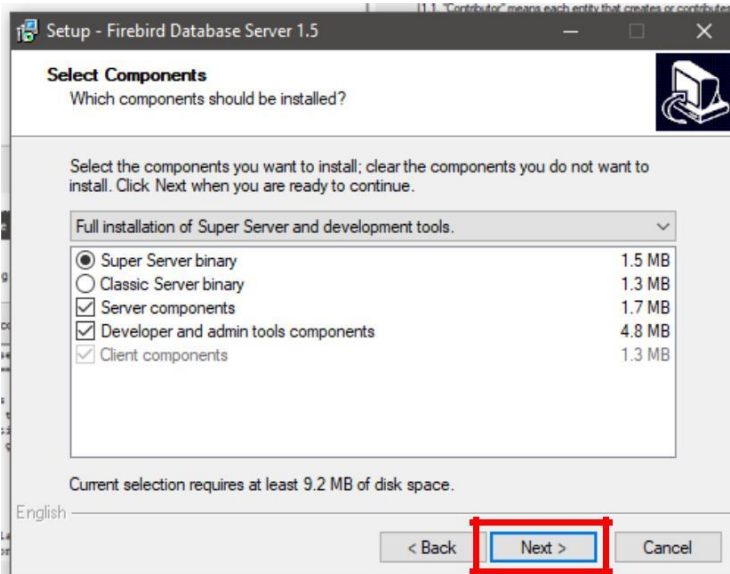
Upon downloading the downloadable link, right click and run as administrator the 'FBSetup.exe'.

Name	Date modified	Type	Size
OnE Security	23/07/2018 11:12 ...	File folder	
FBSetup.exe	05/12/2017 1:42 PM	Application	2,710 KB

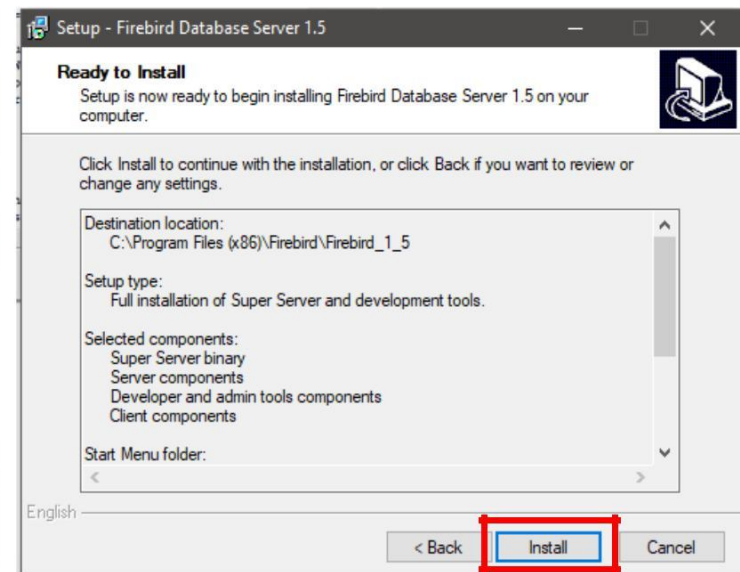
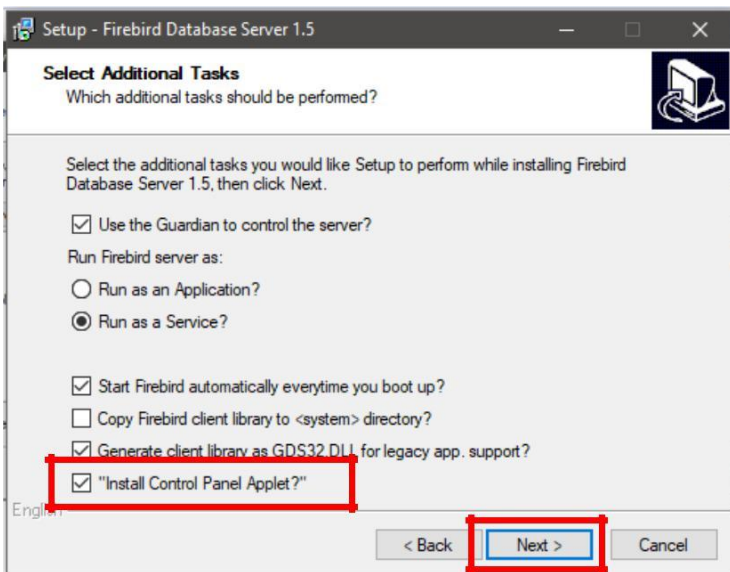
Setup – Firebird Database Server 1.5 window will prompt. Click 'Next'. Tick 'I accept the agreement', then just Next



Retain all ticked setup, then Next

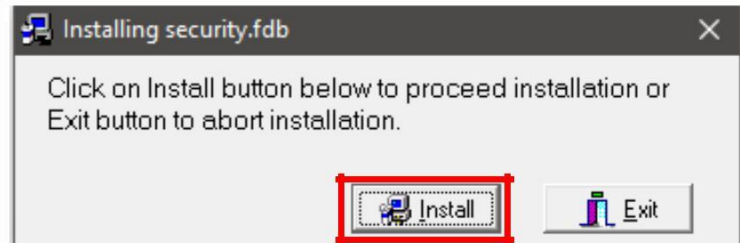
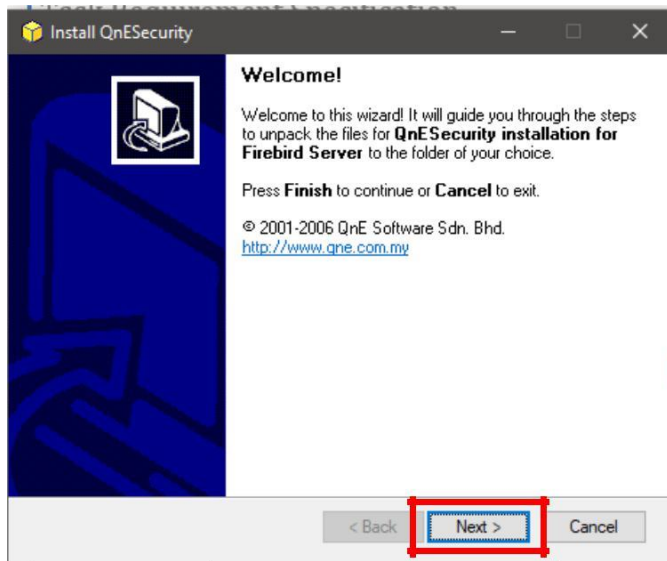


Untick "Install Control Panel Applet", then Next



Step 2 – Install QNE Security

Click Next > Install > Then click 'OK' after the installation



NOTE:



After doing the procedure, try to re-open again the QNE System.

If problem still occurs, please contact support to assist you or create ticket thru this link <https://qnesupportph.freshdesk.com>