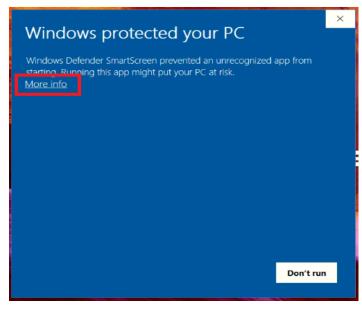




WINDOWS PROTECTED YOUR PC - CANNOT INSTALL QNE

Problem Scenario:

Windows Defender blocks the installation of QnE software (or any software) with the below prompt. Clicking on More info text still does not give you any other option.





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Website: www.gne.com.ph

Facebook: https://www.facebook.com/QnEPH

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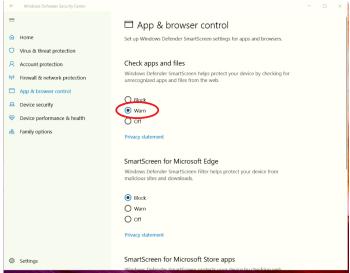


QNE KNOWLEDGE BASE

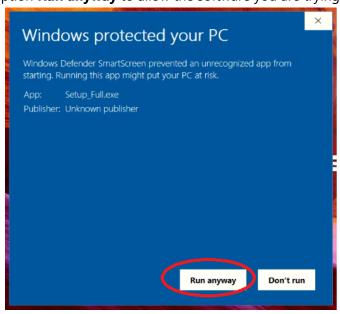
Resolution(s):

Go to Windows Defender > App & Browser Control > Under Check apps and Files

Change the setting from Block to Warn.



Run the QnE setup again, on the Windows protected your PC prompt, click the <u>More info</u> text_and you will now have the option **Run anyway** to allow the software you are trying to install.



NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://qnesupportph.freshdesk.com

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