



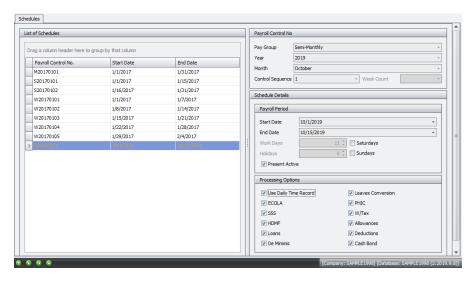
QNE KNOWLEDGE BASE



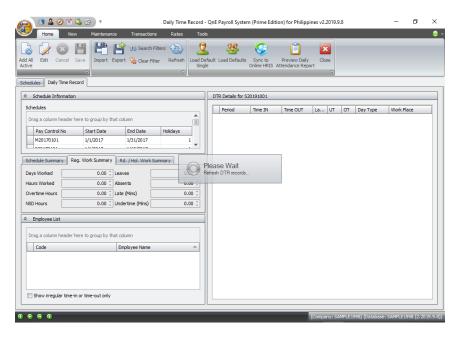
HOW TO RESOLVE CANNOT ADD ALL ACTIVE EMPLOYEES IN DTR OR TRANSACTIONS

Problem Scenario:

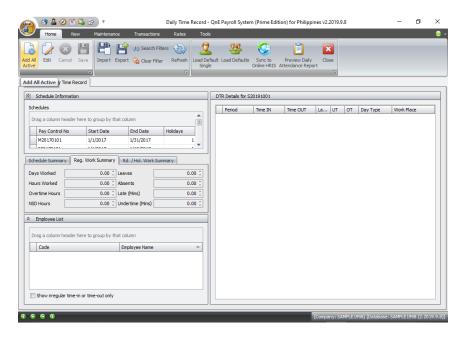
After creating a schedule, user will proceed in DTR or Transactions (if DTR is not being used).



To start, user should Add Active Employees, but upon clicking the button, employees will not be added

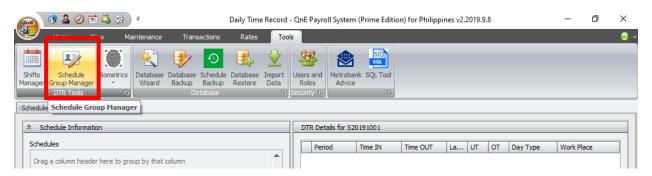


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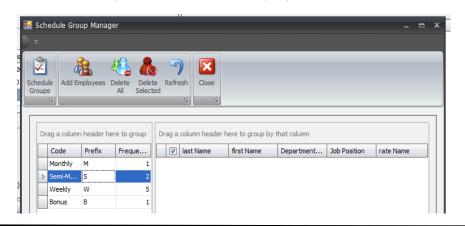


Resolution(s):

Go to Tools > Schedule Group Manager



You may notice that under a specific schedule, no employees are listed.



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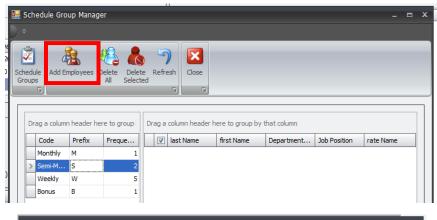
Website: www.qne.com.ph

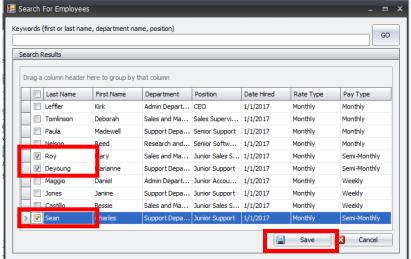
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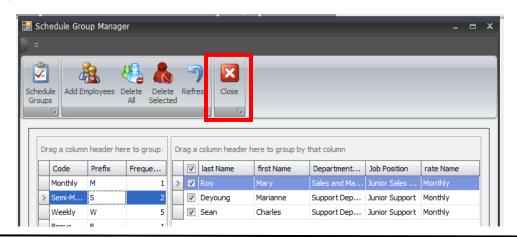


Manage the employees under the schedule by clicking **Add Employees**. Select the employees that should be under that schedule. Once done, click **Save**.





Once okay, click Close button.



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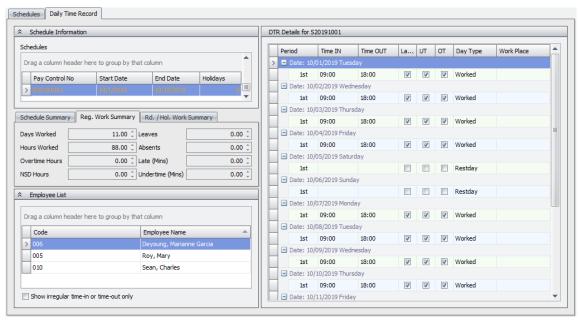
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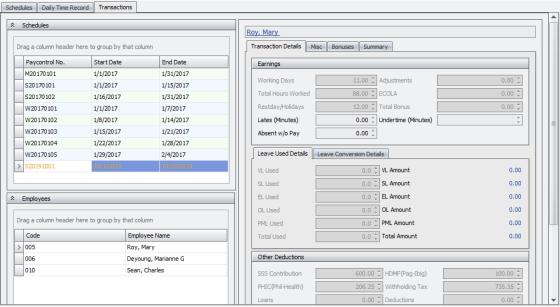




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Go back to DTR and Transactions. You may now Add All Active employees





NOTE:



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://qnesupportph.freshdesk.com

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