

How to Update QLS (QNE Licensing System)

QLS or QNE Licensing System is used to activate your license or product key on one machine (the Server) and for registering your database(s). Database registration issues may occur if QLS is not up-to-date.

To check/ensure your QLS is up-to-date, search for 'QLS' in the server and on the search results, click the **QLS App** to open the QLS Panel.





Stop the QLS Service by clicking **Stop**. Please note that stopping the QLS Service will disconnect users that are currently logged in. Before doing so, inform all users to log out of QNE. Depending on your internet performance, this procedure should only take a few minutes.

QLS Agent -	3.0.6.0	QLS Agent - 3.0.6.0
Service i	is Running	Service is Stopped
Server IP:	192.168.1.9 ~	Server IP: 192.168.1.9 ~
Port:	10010	Port: 10010
Standalo	one	Standalone
Stop		Start
Restart		Refresh
<u>Refresh</u>		
(Connected Users	Connected Users
	Licenses	Licenses
	Minimize	Minimize
	Close Panel	Close Panel

Find the QLS icon in the system tray. You may click the arrow button to show hidden icons. Right-click the QLS icon and click Update.





If you get this message, your QLS is already up-to-date.



Otherwise, you will get the online update window, click the **Update** button and wait until the download is finished.

iniine upda	ste – 🗆	×	🎄 Online Upda	te X
M	Version 3.1.0		M	Version 3.1.0
	$3.1.0.0\ \text{is now available}.$ You have version $3.0.6.0\ \text{installed}.$ Would you like to download it now?			3.1.0.0 is now available. You have version 3.0.6.0 installed. Would you like to download it now?
	Release Notes:			Release Notes:
	v 3.1.0 - Aug 24, 2021	^		v3.1.0 - Aug 24, 2021
	Added license validation.			Added license validation.
	v3.0.8 - Jun 29, 2021			v3.0.8 - Jun 29, 2021
	Added concurrent users info.			Added concurrent users info.
	v3.0.7 - Mar 19, 2021			v3.0.7 Software Update ×
	Registration server migration.			Regist Downloading Update
	v3.0.6 - Sept 04, 2019			v3.0.6
	Registration server update.			Regis <mark>H</mark>
	v3.0.5 - Feb 28, 2018			v3.0.5 - Feb 28, 2018
	Added "System Info". To access this form, open Licenses->System			Added "System Info". To access this form, open Licenses->System
	Info.			Info.
	v3.0.4 - July 20, 2017			v3.0.4 - July 20, 2017
	Verify product keys before sync licenses if Windows OS is OEM			Verify product keys before sync licenses if Windows OS is OEM
	version.			version.
	v3.0.3 - Jun 27, 2017	~		v3.0.3 - Jun 27, 2017
	💽 Update	β.		💿 Update 🖓 ပ္နာ



Once the 'Downloading Update' is finished, the 'Setup' window will appear, and then click the **Install** button.

😰 Setup - QLS version 3.1.0.0	_		×
Ready to Install Setup is now ready to begin installing QLS on your computer.			
Click Install to continue with the installation, or click Back if you change any settings.	want to revi	ew or	
Destination location: C:\QLS			^
			, I
<		>	
	Install	Ca	incel

Select 'Automatically close the applications' then click Next.

『를 Setup - QLS version 3.1.0.0		—		×
Preparing to Install Setup is preparing to install QLS on your computer.				
The following applications are using files that nee recommended that you allow Setup to automatica After the installation has completed, Setup will at applications.	d to be upda ally close the tempt to res	ited by Set se applicat tart the	up. It is ions.	
LicenseServiceAgent			^	
<			>	
 Automatically close the applications Do not close the applications 				
Back	N	lext	Cano	el



Wait for the installation to finish.

🛱 Setup - QLS version 3.1.0.0			×
Installing Please wait while Setup installs QLS on your computer.		¢	
Finishing installation			
			_
	_	Can	cel

Click the **Finish** button. The QLS Panel will open and the QLS service automatically starts. Users may now log back in.

🔀 Setup - QLS version 3.1.0.0	×	QLS Agen	t - 3.1.0.0	
	Completing the QLS Setup Wizard	Service is Running		
	Setup has finished installing QLS on your computer. The application may be launched by selecting the installed shortcuts.	Server IP: Port:	192.168.1.9 ~ 10010	
	Click Finish to exit Setup.	Standa	lone	
		<u>Stop</u> <u>Restart</u>		
		<u>Refresh</u>		
			Connected Users Licenses	
			Minimize	
	Finish		Close Panel	



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link <u>https://support.qne.com.ph</u>