



QNE KNOWLEDGE BASE



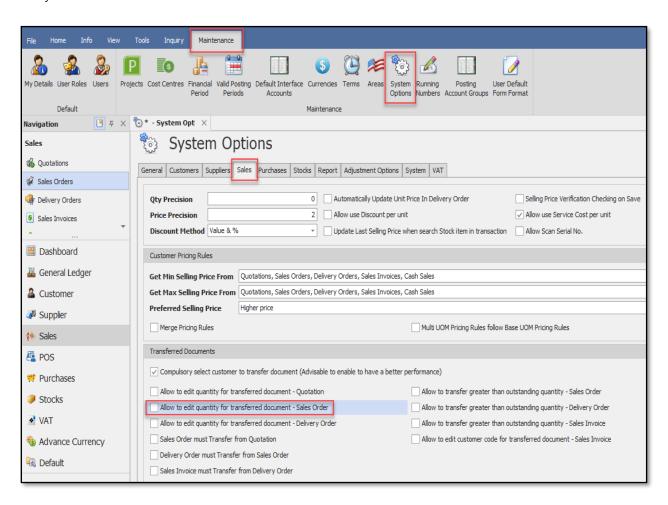
How to Allow Editing of Quantity for Transferred Sales Order

Overview:

In the system, by default, editing the quantity on the Sales Order that has been already transferred is disabled. But in some cases, the quantity needs to be changed or corrected. Making changes to quantity for transferred Sales Order can be controlled in the system. It's either to allow modification or not.

Procedure:

Go to *Maintenance* > *System Options* > and click the *Sales* tab. Look for 'Allow to edit quantity for transferred document - Sales Order.' Tick to enable and untick to disable.



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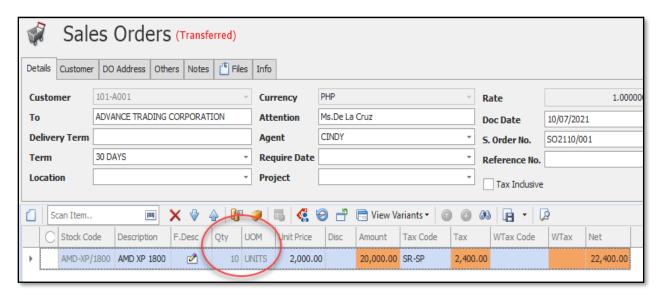


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How does it work?

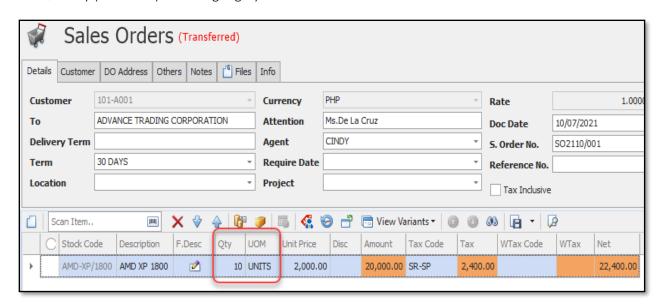
When Disabled

The sample Sales Order below is already transferred to Delivery Order. Notice that the Quantity field (as well as the UOM) is grayed out as editing it is not allowed.



When Enabled

The Quantity (and UOM) is no longer grayed out and can be edited.

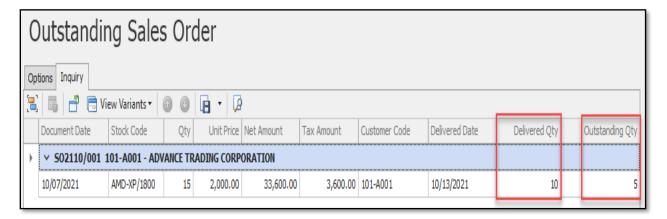


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Note:

You can edit the quantity by increasing or decreasing. Increasing the quantity results in Outstanding Sales Oder for that additional quantity. Decreasing the quantity results in over-delivered items.

In the example below, the original quantity was 10 and were all already transferred to the Delivery Order. The quantity in the Sales Order is changed to 15 and now has an outstanding quantity of 5.





For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://support.qne.com.ph