



QNE KNOWLEDGE BASE



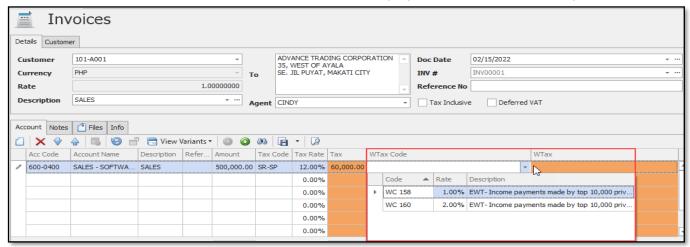
Missing ATC in the WTax Codes Drop-down List in Transactions

Overview:

Recognition of WTax can be done in transactions. By selecting the ATC, the system will automatically compute for the WTax amount. The ATC must be setup properly in the W/Tax Codes Maintenance.

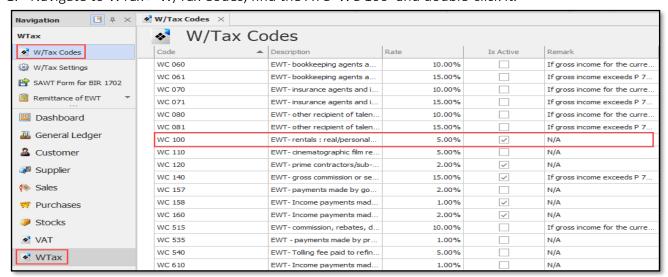
Scenario:

Cannot create an Invoice with WTax 'WC 100' as it is not displayed in the WTax Code drop-down list.



Procedure:

1. Navigate to WTax > W/Tax Codes, find the ATC 'WC 100' and double-click it.



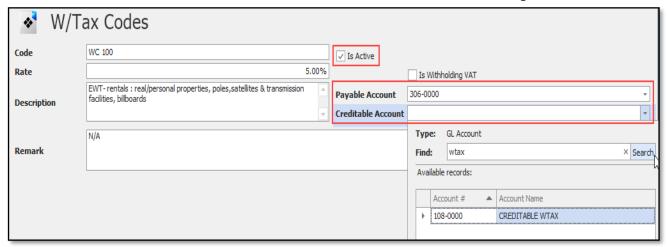
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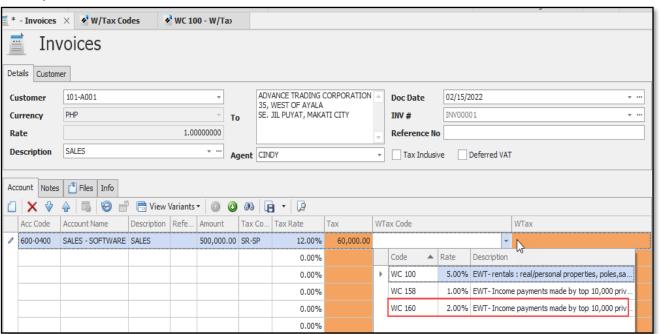
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2. In this sample scenario, no Creditable Account has been set and is the reason why it is not displayed in the WTax Code drop-down list in the Invoice transaction form. Ensure to set the Payable and/or Creditable Accounts and the 'Is Active' checkbox is ticked and Save the settings.



3. Go back to the Invoice transaction form and the WC 100 should now be displayed in the WTax Code drop-down list.





For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://support.qne.com.ph

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