QNE KNOWLEDGE BASE



Getting Started with QNE Cloud Accounting

1. How can I sign up an account for QNE Cloud Accounting?

By providing your basic information more importantly your valid email address, you may register an account Quick N' Easy by visiting this link below:

https://account.qne.cloud/user/register

Upon agreeing to Terms of Service and Privacy Policies, you will be redirected to 3 Quick N' Easy Steps On-boarding Process and start setting up your very first Company in QNE Cloud Accounting!

2. How will I setup my Company according to its Local Philippine Setting?

QNE Cloud Accounting adapts with the Localization Setting according to which Country has been selected during Account Sign-up (either Malaysia, Philippines or Myanmar).

From the Chart of Account Setup, Tax Codes and Tax Reports Requirements, up to Financial Reporting Standards, your Company will be setup and localized automatically for you.

3. How will I migrate Data from my old system to QNE Cloud Accounting?

QNE Cloud Accounting has a Data Migration Tool enabling users to transfer the data from one application to another, at full ease. If data source is from another QNE Software Application, this can be migrated smoothly in the new QNE Cloud Accounting. Otherwise, a CSV or XLS Excel Template shall be provided to aid with the Data Importation from any other system.

4. Is there a Trial Period?

Definitely! QNE allows user to sign up a QNE Cloud Account and subscribe to its FREE Plan that enables users to get a complete glimpse of its Modules and Features. QNE won't be asking for any Debit/Credit Card Payment Details before you can access the system.

While it has limitations on the number of transactions that can be recorded, your won't be restricted to your account after a certain period and can access your account for UNLIMITED times!

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5. How much is QNE Cloud Accounting? Is it one-time payment?

QNE Cloud Accounting is a Subscription basis. You can choose to subscribe either Monthly or Annually and opt to cancel your subscription anytime.

QNE offers a variety of Plans depending on what is suited to your accounting and business' requirements. It is made flexible for upgrade or add-ons.

Visit this <u>link</u> to know more.

6. Are there available sample data and transactions I can browse on?

Yes. For Demo and Trial purposes, QNE Cloud Accounting has readily available Sample Company with pre-encoded Accounts and sample transactions. If users would like to test a certain process or feature and worries to affect your actual Company Reports, Sample Database is a perfect place for you to try out!

Sample Company resets every 30 days, or you can always manually reset it after adding, editing or deleting sample data, to revert to its original state.

7. How many Users will be allowed to access and login?

User count is based on the enrolled user names and can access concurrently. While the FREE Plan includes 1 User, Paid Plan Subscriptions can enroll upto 6 users.

8. How will I reach out QNE for any support?

You need not to worry cause QNE Cloud Accounting has In-App Chat Support Channel to reach our Support Team in a snap for any Technical or Functional concerns!

For our proactive customers wanting to find solutions on their own, you can opt to browse our <u>Knowledge Base</u> or take FREE Courses in our Self-Help Learning Platform, <u>QNE Academy</u>.



For further concerns regarding this matter, please contact support to assist you or create ticket thru this link https://support.qne.com.ph